



Audio & CAD Dispatch

Tone-Out Audio Dispatch
Enhanced CAD Relay
App, Phone Call & Text Alerts
Streaming Dispatch Audio
Analog & Digital Compatibility
No Added Steps For Dispatch



Account Features

Mass Messaging
Availability & Response
Visual Response (GPS)
Display Boards
Mapping & Routing



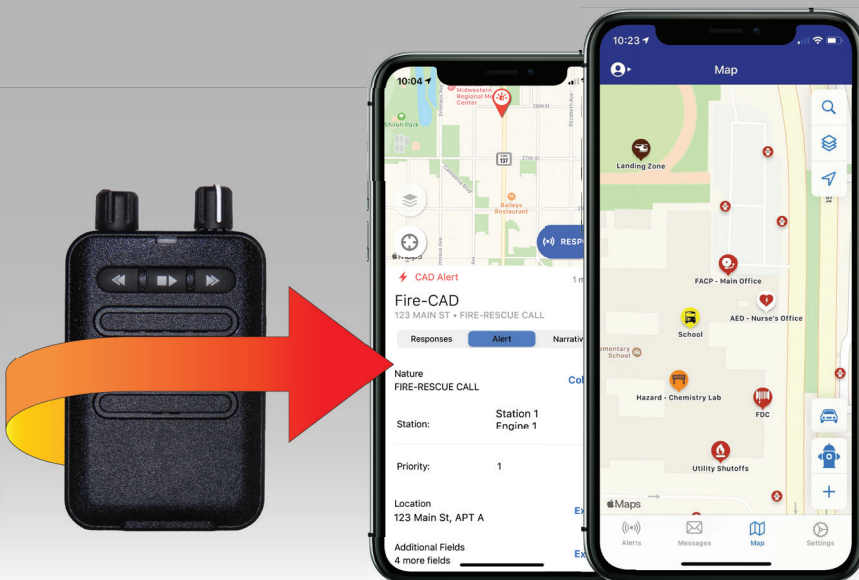
Hydrant Mapping

Manual Entry
File Upload Entry
War Driving Mode
Points of Interest Mapping
Customizable Map Options

Equipment Provided at No Cost

Free US-Based Technical Support

“A modern dispatch & response experience for your department.”



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eDispatches should be used as auxiliary notification and is not intended to replace primary communications systems

The eDispatches system sends your audio dispatch and CAD messages (if applicable) to your wireless device via mobile app, phone call or text notification. You will receive your dispatch anywhere in the world where you have cellular coverage or Wi-Fi. eDispatches provides service to thousands of departments throughout the USA and Canada and our system is completely automated. Reception issues with your tone & voice pager? Do your members commonly forget their pager or radio? eDispatches is for you!

Features

- App Notifications turn your mobile device into a pager with replay, mapping/routing and live streaming of your radio traffic.
- Administrative login allows for account management via mobile device or computer.
- Availability feature allows members to set their status so officers can forecast available members for future incidents.
- Response feature allows personnel to indicate they are en route to a call or are unable to respond. At-a-glance knowledge of “Who and how many?” Visual response permits you to see people moving on the map to the station or the scene. Display screen access is included for viewing in station, dispatch or anywhere.
- Receive phone calls with your audio dispatch message.
- Priority Text Messaging allows you to send your own unique messages to your agency members.
- Enhanced CAD Relay makes complex CAD messages easy to read and adds one-touch mapping & routing, as well!
- Priority Blast Voice Mass Messaging to send your own recorded messages to your department via landline, cell or app.
- *New for 2022* Hydrant Mapping & Points of Interest. Mass upload with a provided file or use our exclusive “War Driving Mode” to enter numerous hydrants with a click of a button. Numerous POIs available for entry including alarm panel, dry hydrants, sprinkler connections and many more!



- 1 Your dispatcher transmits your alarm and/or CAD message.
- 2 Your pager might not alert because of range limitations, but...
- 3 eDispatches records the dispatch, relays the CAD message (if applicable) and begins member notification. Your device will receive the audio dispatch and CAD message within seconds. Take advantage of the single device no one ever forgets!

Key FAQ's

Q Do I have to sign a long term contract?

A We have no contract to sign, cancel at anytime.

Q What equipment do I need?

A All necessary equipment is provided for FREE and includes a lifetime guarantee. If you discontinue service, we simply require you to return our equipment.

Q Can my department try eDispatches for free?

A Yes! All departments receive a free minimum 30-day trial of the system. We pay all shipping costs (even to send it back if you choose not to subscribe). Trial is 100% FREE.

Q What do I need to know about computers?

A All you need is a very basic understanding of how to use a computer and to plug and play.

Q What if I need help?

A Our FREE, US-based technical support staff is available to assist you right over the phone!